

Wollongong Hawks Privacy Policy

The Wollongong Hawks will diligently protect both your privacy and your personal data and we are bound by the Principles contained in the Privacy Act 1988.

What Information Do We Collect?

We may collect information about you at different times, instances include:

Personal Information

In summary, 'Personal Information' is information or an opinion relating to an individual which can be used to identify that individual, including but not limited to name, address, date of birth, email, phone and financial details such as credit card details when you use this medium to make a payment.

Why do we collect personal information?

We collect personal information in order to conduct our business of operating and managing the Wollongong Hawks and its related activities.

About whom do we collect personal information?

The type of personal information we may collect and hold includes (but is not limited to) information about:

- fans & members;
- persons or organisations with whom we come into contact in the course of operating and managing the Wollongong Hawks
- prospective employees, employees, and contractors; and
- other people who may come into contact with the team.

What kinds of personal information do we collect?

In general, the type of personal information we collect and hold includes (but is not limited to) names, addresses, contact details, occupations and other information which assist us in conducting our business, providing and marketing our services and meeting our legal obligations.

In most cases, if personal information we request is not provided, we may not be able to supply the relevant product or service.

How do we collect personal information?

Personal Information you provide: we will generally collect personal information by way of forms filled out by people, face-to-face meetings, interviews, business cards, telephone conversations and from third parties.

Personal Information provided by other people: In some circumstances we may be provided with personal information about an individual from a third party, for example from another club or a reference from another person.

Web site Collection

We collect personal information from our web site through emails and online forms.

How might we use and disclose your personal information?

We may use and disclose your personal information for the primary purpose for which it is collected, for reasonably expected secondary purposes which are related to the primary purpose and in other circumstances authorised by the Privacy Act.

In general, we may use and disclose your personal information for the following purposes:

- customer service issues;
- mailing operations and the interaction of our customers and emails;
- billing and debt recovery actions;
- marketing and market research services;

- web site usage analysis.
- to operate and manage the our team;
- to conduct our business, including for marketing and research purposes;
- to communicate with you;
- to comply with our legal obligations.

Apart from in the above circumstances, your personal information will generally not be disclosed without your consent.

Changes to this Policy

The Wollongong Hawks may make changes to this Privacy Policy at any time. We will publish those changes on our website.

For more Information

If you have any question or queries on how we collect and use personal information please contact us on info@savethehawks.com